



# COMPANY PROFILE

*Mercury*  
FREIGHT SERVICES LTD



Fast. Reliable. worldwide



## ABOUT US

Mercury Freight Services is a rapidly growing logistics company driven by innovation, technology, and service excellence.

We provide integrated logistics solutions including NVOCC agency representation, project logistics, air freight, sea freight, inland transport, customs clearance, warehousing, and distribution management.

Our experienced and dedicated team delivers tailored logistics solutions that meet each customer's unique needs.

Mercury focuses on supporting clients with global sourcing and end-to-end supply chain management requirements, creating value through innovative, reliable, and efficient logistics products.

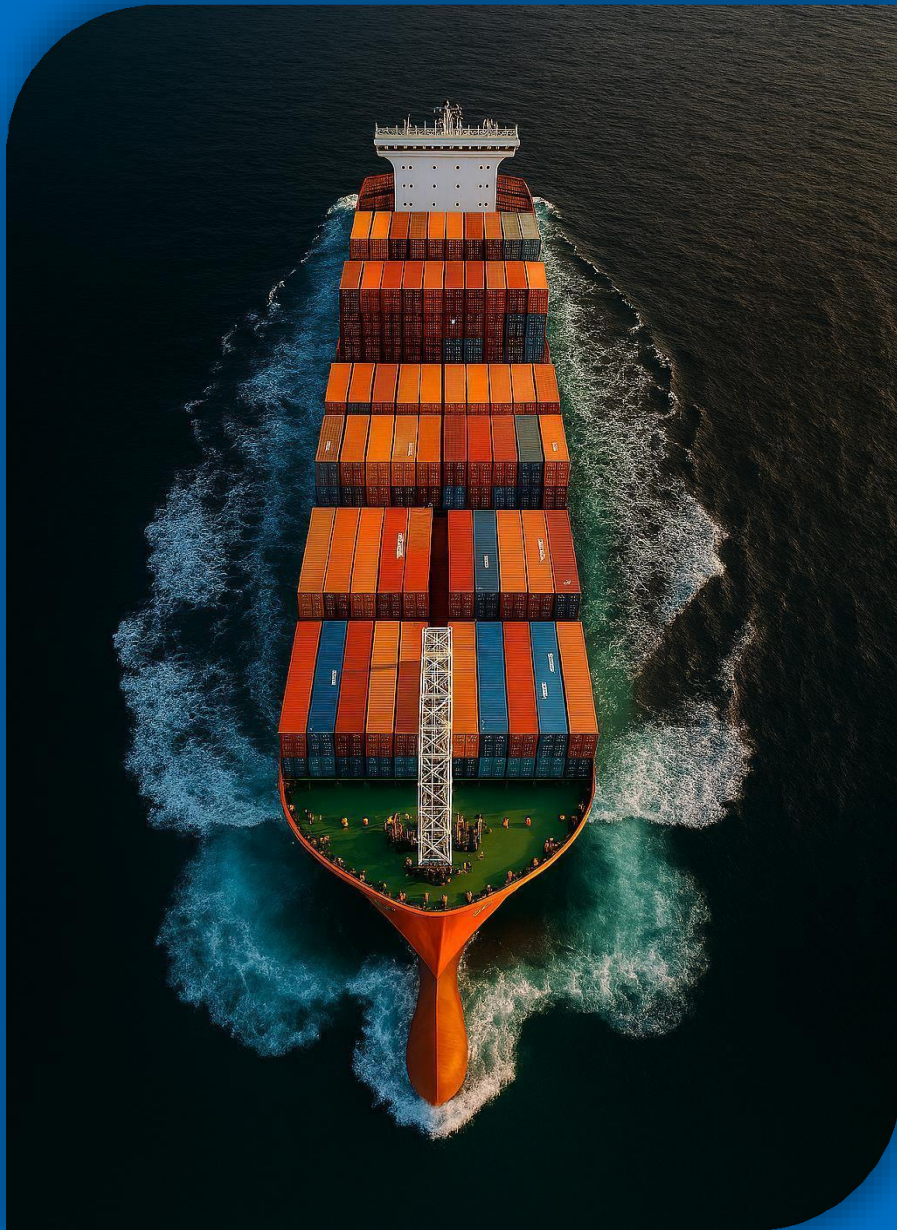
We offer advanced, customer-specific solutions through our value-driven services and modern IT systems, enabling complete shipment tracking and visibility throughout the logistics cycle.

To further enhance reliability and timely delivery, the company continuously invests in training its staff across various software platforms and operational applications.

# OUR SERVICES

- o Sea Freight
- o Air Freight
- o Inland Transport [ Local and Transit
- o In House Customs Brokerage
- o Project Cargo
- o Container Trading and Leasing
- o Pharmaceutical Temperature Controlled Transport Warehousing





## SEA FREIGHT

Mercury freight services handles full reefer and dry containers, dangerous cargo, LCL, project cargo, RORO, in gauge and out-of-gauge shipments.

Our highly skilled staff provide expert guidance and consultation on all East Africa regulations to ensure the most efficient clearance and delivery process.

With our integrated tracking system and a global network of agents and reliable partners, monitoring the end-to-end delivery of shipments has been easier.

## AIR FREIGHT

Mercury offers fast and convenient air freight services to and from East Africa.

We are committed to simplifying your air shipping experience.

Our experienced staff are always available to provide the best solution to your air cargo needs, whether its regular or oversized freight.

We are recognized for our exceptional customer care and meticulous attention to detail with every shipment.

In a highly dynamic market, we continuously monitor rate fluctuations to ensure you receive the most competitive pricing.

We also prioritize direct flight services to guarantee timely of your cargo.



## INLAND TRANSPORT (LOCAL & TRANSIT)

Mercury Freight Services offers dependable inland transportation solutions across Eastern and Southern Africa.

Our capabilities include:

- Cargo consolidation
- Transport to stuffing points
- Container loading
- Documentation processing through premium air and ocean carriers.

We are committed to on-time delivery for both commercial and humanitarian shipments.

Our network extends to domestic and regional deliveries, as well as international cargo originating from East Africa.





## IN HOUSE CUSTOMS BROKERAGE

Our in-house customs brokerage division provides a fully integrated clearance solution to ensure smooth and timely cargo movement.

With years of hands-on experience, we handle the entire customs process, including:

- Import tax and duty exemptions for donated or medical shipments
- Temporary import bonds
- Transit bonds for inland destinations
- Breakbulk clearance
- Oil tanker customs clearance

Our goal is to deliver fast, compliant, and efficient clearance services every time.

## PROJECT CARGO

At Mercury freight services, we have successfully executed various inland projects in remote and conflict -affected areas.

Our project cargo handling includes the transportation of high values, specialized equipment such as oil field machinery, power plan components, windmill parts, and other over dimensional cargo shipped out of gauge equipment.

No matter the complexity or location, we develop tailor- made logistics solution through expert consultation, meticulous planning, through preparation, and precise execution all within the required timelines.





## PHARMACEUTICALS TEMPERATURE CONTROLLED TRANSPORT WAREHOUSING

Mercury freight services has extensive experience in managing sensitive, temperature-controlled pharmaceutical for both commercial clients and Ministries of Health across various Eastern and Southern African countries.

Our expertise includes handling medical supply program for HIV, Malaria and more ensuring strict adherence to cold chain requirements and regulatory compliance at every stage.

## CONTAINER TRADING & LEASING

Our container trading and leasing division provides reliable, versatile, and cost-effective equipment solutions for regional and international logistics operations.

We supply new and used containers in various specifications, including:

- 20ft, 40ft, and 40ft High Cube
- Refrigerated (Reefer) units

All units are sourced from certified manufacturers and depots to ensure optimal performance and compliance with CSC standards.

We offer flexible short-term and long-term leasing options, enabling clients to scale operations without heavy capital investment.

We also coordinate all depot activities including LOTO, pre-trip inspections, structural repairs, and maintenance — ensuring fast turnaround and equipment readiness.



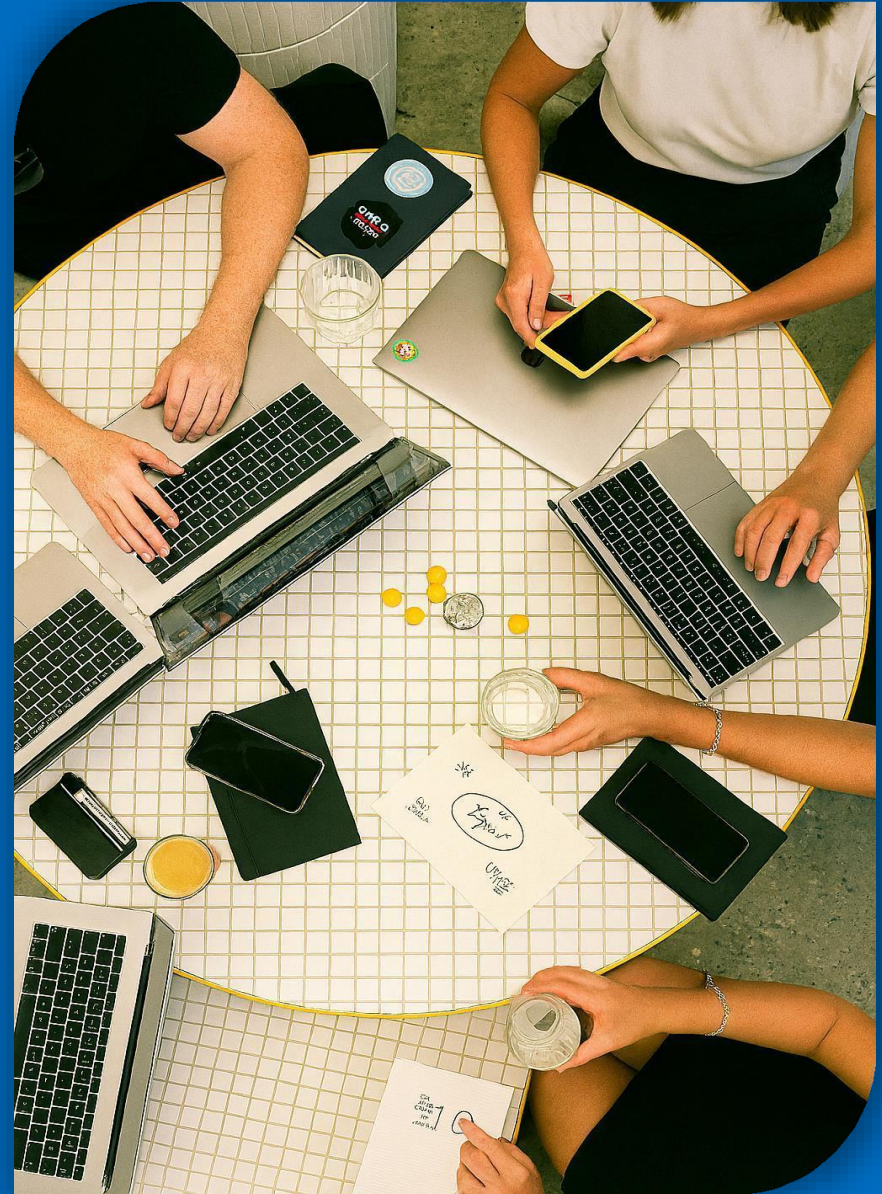
## OUR TEAM

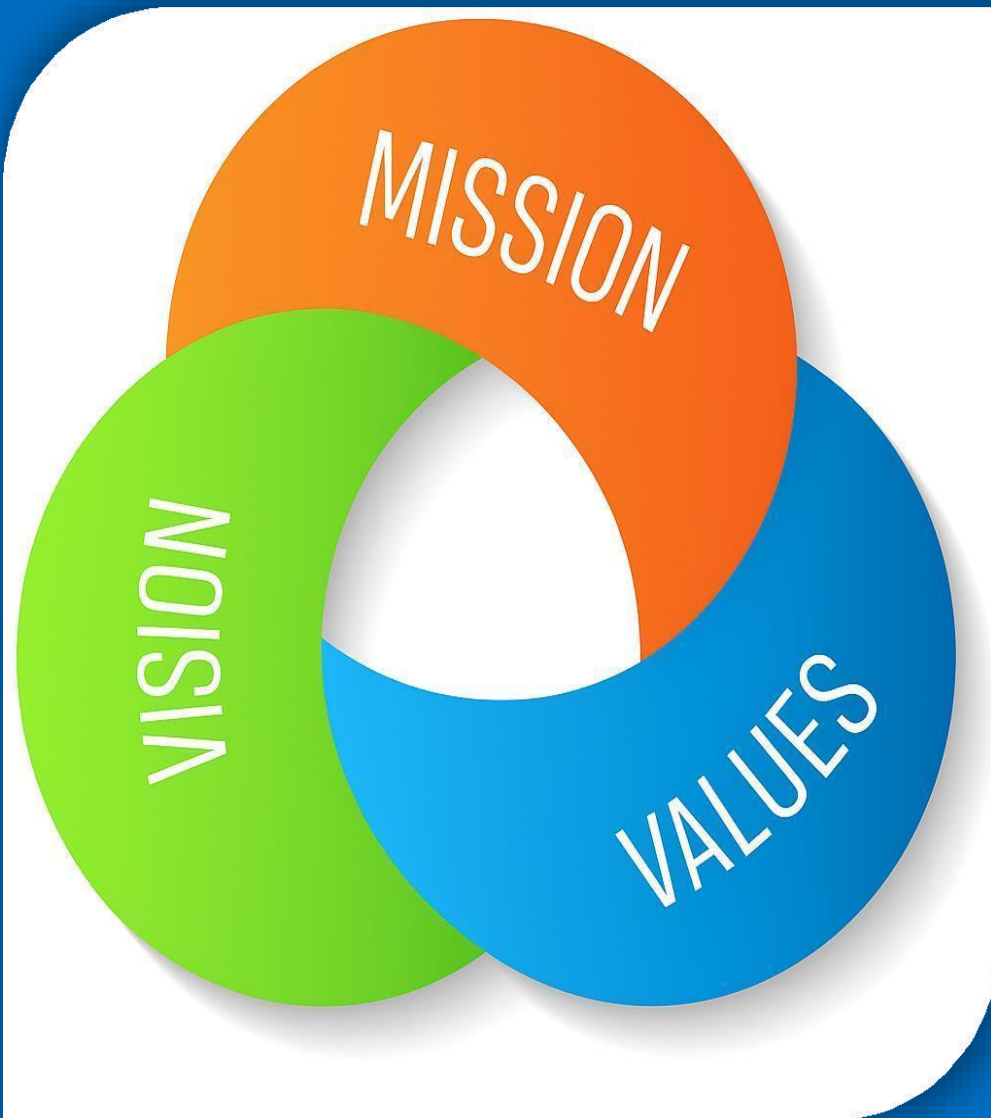
Our team is made up of seasoned professionals with deep expertise across diverse industry segments.

With diverse backgrounds and expertise, our team is fueled by a shared passion for logistics, an unstoppable can-do spirit, and a relentless pursuit of fresh ideas.

Our dedicated professionals are committed to delivering outstanding customer experiences, ensuring timely and satisfactory service that meets our high standards.

Our ongoing training and engagement initiatives foster personal and professional growth, empowering our employees to excel.





## VISION, MISSION & CORE VALUES

### VISION

To be the world's most trusted provider of innovative, sustainable, and efficient shipping solutions.

### MISSION

Deliver exceptional value to our customers and partners through reliable, eco-friendly logistics that drive global connectivity.

### CORE VALUES

We are guided by principles that shape our culture and inspire continuous growth:

- **Commitment** – Dedicated to excellence in every service we provide.
- **Integrity** – Acting with honesty and transparency at all times.
- **Collaboration** – Building strong partnerships through teamwork.
- **Trust** – Earning confidence through consistency and reliability.
- **Community Empowerment** – Supporting local engagement and sustainable development.



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